

## Imprint Charges



Set Up Charge for spot colors: \$50.00 (E) per color, per location  
 Set Up Charge for full color: \$50.00 (E) per location.  
 Re-Orders no set up for one calendar year from previous order, beyond one year new charge applies. Screen Wash \$25.00 (G)

## Product Safety Info



Available on request.

## Samples and Proofs



Random Samples: will be supplied at no charge (reasonable quantity) when either a UPS or a Fed Ex account number is provided.

Speculative Samples: 50.00(E) (On Sport Products items per color, per location). Pre-Production Proof: 50.00(E) (On Sport Products items per color, per location). Add 1 week minimum to production time. Paper Proof: 10.00(F). Distributor Requested Overruns: 10.00(F) per destination.

## Art Requirements



The quality of your imprint begins with submitting the artwork correctly. For best results, disk and e-mailed art should be in the following formats and accompanied by hard copy or fax.

Vector based artwork (preferred):  
 • EPS • AI (Adobe Illustrator) • PDF (in Editable PDF format)  
 (Currently we cannot accept CDR files)

Note: Before sending vector art ensure that all fonts within the file have been converted to curves. \*Multi-color art MUST be spot color separated.

Raster artwork: The key with ALL raster art is HIGH RESOLUTION. Small JPEG and GIF images pulled from the web will not give good results and are not acceptable. The following file types can be used: TIFF, JPEG, PSD (High resolution, at LEAST 300 dpi at actual size) (Currently we cannot accept INDD files) Note: Before sending raster art ensure that all fonts within the file have been rasterized (flattened). Send art via e-mail: ballguys@aol.com  
 Factory Artwork and Typesetting: 60.00 per hour. Billed in quarter hour increments, paper proof required and invoiced.

## Aknowledgements, Changes, Cancellations and Pricing



Order Acknowledgements: all orders are confirmed in writing via fax or email. If you do not receive an acknowledgement within 24 hours please call to confirm receipt of your order. Orders may not be processed until our confirmation is acknowledged and returned by signed fax. Delays in acknowledgment and approval may delay your order.

Changes: must be in writing via fax, plus charges for any work incurred to date of changes. Cancellations: must be received 24 hours from receipt of order. After 24 hours a \$50 cancellation fee, plus charges for any work incurred to date of cancellation, will be applied.

Pricing: All pricing subject to change without notice.



All Sport Products are made with lead free colors and inks. Testing data available on request.



Rally Rowers Items are made and printed in the USA from. Recyclable Polypropylene

## Shipping



Orders are shipped UPS and Fed Ex. Special packaging, handling, labeling and shipping requirements will incur additional charges.

**PLEASE NOTE: Due to varying fluctuations in freight costs we are unable to guarantee quoted shipping**

estimates.

\*\*Air shipments are subject to dimensional billing.\*\*

F.O.B. Factory: Refer to item pages.

Release Charge: \$5.00 Split Shipments: 10.00(F) per additional destination. Changes to standard case pack will incur an additional charge, consult factory for quote.

Common carrier warehouse pick up in Texas, quote upon request.

Commercial address/residential: Freight quotes are approximate and to commercial addresses. Please advise us with your order if shipping to a residential address. Up-charges from UPS or Fed Ex for residential shipping will be billed separately with an added \$25.00 net re-invoice fee.

Use of customer supplied shipping account number for 3rd party or collect shipping is 10.00(F) per order.

## Payment terms



New accounts are on a prepay, credit card basis until credit is established. Credit accounts are net 30 days.

Aging begins day of shipment. Past due invoices are subject to a 1.5% per month or maximum allowed by

law finance charge. All accounts not kept current will be returned to prepay, credit card terms. Production of merchandise may not begin until prepayment is received and/or account is current. In some instances production will not begin until prepayment has cleared. We accept Visa/MasterCard. Please provide credit card information with purchase order. Customers outside the U.S. must use a credit card or send certified funds in U.S. dollars for merchandise and freight with orders unless prior arrangements have been made.

Customers planning to pay by credit card MUST provide a credit card number with PO. We will not accept credit card payments beyond 10 days. A 2% fee will be imposed on charge cards authorized after 30 days of invoicing.

\*Damaged goods claims: Claims for damaged merchandise or shortages associated with cartons damaged in transit will not be honored unless the recipient signs and notes carrier documentation or electronic clipboard as "Accepted as damaged". Carriers will not allow claims for merchandise that are not noted as such.

## Overruns



If any on orders of 500 pieces or less may be as high as 10%. Overruns on orders 500 pieces or more will be approximately 5%.

During the normal course of imprinting all SPORT PRODUCTS, a small percentage of rejects will be generated and sold to various close out specialists.



Our Rally Rowser Fans and Signs are 4mm thick corrugated plastic.



Our Rally Rowser Hands are 2mm thick corrugated plastic.

